



Financial Assistance

Available Tuesdays & Thursdays at 9:30 – 10:30 AM

Utilities ONLY

Qualifications

- You **MUST** be a **Virginia Beach** resident.
- You must not have received financial assistance from Potter's House in the **past 12 months**.
- Your **utility bill** is from one of the following: Dominion, HRSD, Water, and Virginia Natural Gas.
- The total bill (or payment plan amount) **MUST** be under **\$500**.
 - We are only able to assist with a **portion** of the bill. See the "Food Pantry" and the "Get Help Pocket Pal" links for other churches and organizations who financially assist with utility bills.

Process

We are open every **Tuesday** and **Thursday** at **9:30-10:30 AM**. Parking is available for free in the attached lot while you are receiving services. We do not take appointments—all assistance is on a first-come, first-served basis.

Bring your **most current bill** (hard copy or digital copy on your phone) and an **ID**. Enter the **2nd floor** door at the back of the Potter's House building facing the parking lot. You will meet an interviewer who can assist with the bill and also offer other resources you may need.